## CENTERS for MEDICARE \& MEDICAID SERVICES



## 2011 Regional IT Technical Assistance



## Getting Started

- Materials
- Cell Phones
- Restrooms
- Question \& Answer



## Practice Example

Select your response to this question.
When you leave this room today, you will:

1. Keep your response card for the next session.
2. Take your response card home as a souvenir.
3. Place your response card in the basket by the door as you exit.

## Purpose

Discuss the reports used to reconcile payment, provide an overview of monthly Plan payments received by CMS, and introduce the new Plan Payment Report (PPR) and Payment and Premium Withhold web portal.

## Audience

- Staff:
- Medicare Advantage (MA) Plans
- Medicare Advantage - Prescription Drug (MAPD) organizations
- Prescription Drug Plans (PDPs)
- Employer Sponsored Group Health Plans (EGWPs)
- Demonstration Plans, Program of All-Inclusive Care for the Elderly (PACE) organizations
- Third Party Submitters


## Learning Objectives

- Define common terms
- Understand how to reconcile plan payments using various payment reports
- Review recent changes to reports and identify some common issues through scenarios
- Provide basic payment formulas and map payment amounts to fields on the report


## Agenda

- Introduction/Overview
- Affordable Care Act (ACA) Payment Changes
- Plan Payment Report (PPR)
- Premium Withhold Report (PWR) including Low Income Subsidy/Late Enrollee Penalty (LIS/LEP) Data File
- Monthly Membership Report (MMR)
- Question \& Answer Session


## Key Terms

| Term | Description |
| :--- | :--- |
| MARx | Medicare Advantage Prescription Drug <br> System |
| HPMS | Health Plan Management System |
| PWS | Premium Withhold System |
| APPS | Automated Plan Payment System |

## Reports Overview

- Contract-level Reports
- Plan Payment Report (PPR) Data File
- Beneficiary-level Reports
- Monthly Membership Detail Report (Drug and NonDrug)
- Monthly Premium Withholding Report Data File (MPWRD)
- Low Income Subsidy/Late Enrollment Penalty (LIS/LEP)


## Payment Data Flow



## Technical Assistance Tools

| HPMS Help Desk | HPMS@cms.hhs.gov |
| :--- | :--- |
| MAPD Helpdesk | http://www.cms.gov/mapdhelp |
| desk/ |  |
| Technical Assistance <br> Registration Service Center <br> (TARSC) | $\underline{\text { www.tarsc.info }}$ |
| FAQ Payment \& Premium <br> Portal (PWSOPS) | www.pwsops.com |
| Customer Service and <br> Support Center (CSSC) | www.csscoperations.com |

## DPO Contacts

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## Goals of Presentation

- Describe changes to Medicare Advantage (MA) payment rates due to Affordable Care Act (ACA)
- Describe how quality now affects MA plan payments
- Provide examples that show how risk adjustment affects payment


## Introduction to Affordable Care Act Payment Changes

| Feature | Pre ACA | ACA |
| :--- | :---: | :---: |
| Quality <br> Adjustment | County rate not quality <br> adjusted | County rate is adjusted for quality |
| Relationship <br> to FFS | Not always based on FFS | Based to FFS Rates |
| Rebate <br> Percentage | 75\% of savings | Depends on quality of plan, <br> maximum is 70\% |
| Level of <br> County Rate | No restriction | Cannot exceed pre-ACA rate |

## Medicare Advantage Payment Rates (1982-2011)

| Date | Rules |
| :---: | :---: |
| 1982 to 1997 | MA county rates equal 95\% of county FFS costs |
| 1998 to 2000 | Balanced Budget Act of 1997 (BBA) <br> FFS costs no longer determine MA rates. MA county rates equal the highest of 3 rate calculations (floor, minimum of $2 \%$, and blend of local and national rates). |
| 2001 to 2003 | Benefit Improvement Act of 2000 (BIPA) Increased floor county rates |
| 2004 to 2010 | Medicare Prescription Drug Improvement and Modernization Act of 2003 (MMA) MA county rates increased by the higher of: <br> - Previous year's county rate plus the National MA growth rate <br> - FFS county rate (rebasing years only) |
| 2011 | Affordable Care Act of 2010 (ACA) Rates frozen at 2010 levels |
| CMIS <br>  | Afforctable Care Act Payment Changes |

## Payment Rates, FFS Rates, and Medicare Health Plan Enrollment, 1992 to 2010 <br>  <br>  <br> Year <br> CM/5

## MA Payment Rates 2012 and Beyond

(Affordable Care Act of 2010)

- MA County rates will be directly tied to original Medicare costs in a county
- MA rates will vary from 95\% of original Medicare spending in high-cost areas to $115 \%$ of original Medicare spending in low-cost areas
- The rate changes will be phased in over 2,4 or 6 years depending on the level of payment reduction in a given area
- Plans eligible for quality bonus payments


## Quality Bonus Payment Demonstration (2012)

- The blended rate for plans with three (3) or more stars will not be capped at the level of the pre-Affordable Care Act rate
- The quality bonus payment percentage for plans with three (3) or more stars will be applied to each part of the blended benchmark
- Plans with less than three stars will not be eligible to receive any quality bonus payments under the demonstration


## Quality Bonus Payment (QBP) Demonstration and ACA

| Contract Star <br> Rating | 2012 QBP \% <br> under <br> Demonstration | QBP \% <br> Under <br> ACA |
| :--- | :--- | :--- |
| Less than 3 Stars | None | None |
| 3 Stars | $3 \%$ | None |
| 3.5 Stars | $3.5 \%$ | None |
| 4 Stars | $4 \%$ | $1.5 \%$ |
| 4.5 Stars | $4 \%$ | $1.5 \%$ |
| 5 Stars | $5 \%$ | $1.5 \%$ |

- Key Features of Demonstration:
- QBP \% applied to both portions of rate, not just FFS rate
- Sliding scale to provide incentives for quality improvement


## Double Bonus Counties

## (Affordable Care Act 2010)

- In 2012 there are 210 double bonus counties
- Double Bonus County:
- 2004 MA capitation rate was an urban floor rate
- MA penetration rate of at least $25 \%$ as of December 2009
- Average FFS county spending in upcoming contract year is less than the national average FFS spending
- Only plans with three or more stars will be eligible to receive a double county bonus
- Eligible plans in these counties receive double the quality bonus percentage


## Rebate and Quality Bonus

 (Affordable Care Act 2010)- Rebates will be adjusted by plan quality ratings
- The new rebate structure is phased in over two years
- Special rules apply for low enrollment and new plans

| Star Rating | 2012 | $\mathbf{2 0 1 3}$ | 2014 |
| :---: | :---: | :---: | :---: |
| $4.5+$ Stars | $73.33 \%$ | $71.67 \%$ | $70 \%$ |
| 3.5 to < 4.5 Stars | $71.67 \%$ | $68.33 \%$ | $65 \%$ |
| $<3.5$ Stars | $66.67 \%$ | $58.33 \%$ | $50 \%$ |

## Relationship to Payment

- A plan's payment depends on:
- The beneficiary's risk score, and
- The relationship between the bid amount and the MA benchmark (rate*risk score)
- Bid > Benchmark
- CMS payment = benchmark
- Beneficiary premium = difference
- Bid < Benchmark
- CMS payment = Bid + MA Rebate
- MA Rebate $=$ X\% of (Benchmark - bid)

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Affordable Care Act Payment Changes

# Example for 2012 <br> (Los Angeles - 4 Year Transition County) 

|  | 5 Star | 4.5 Star | $\mathbf{4}$ Star | 3.5 Star | 3 Star | $<3$ Star |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| County Rate | $\$ 969.32$ | $\$ 959.99$ | $\$ 959.99$ | $\$ 955.32$ | $\$ 950.65$ | $\$ 922.65$ |
| Plan Average Risk <br> Score | 1.2 | 1.2 | 1.2 | 1.2 | 1.2 | 1.2 |
| Benchmark | $\$ 1,163.18$ | $\$ 1,151.99$ | $\$ 1,151.99$ | $\$ 1,146.38$ | $\$ 1,140.78$ | $\$ 1,107.18$ |
| Example Plan Bid | $\$ 1,000.00$ | $\$ 1,000.00$ | $\$ 1,000.00$ | $\$ 1,000.00$ | $\$ 1,000.00$ | $\$ 1,000.00$ |
| Rebate <br> Percentage | $73.33 \%$ | $73.33 \%$ | $71.67 \%$ | $71.67 \%$ | $66.67 \%$ | $66.67 \%$ |
| Savings | $\$ 163.18$ | $\$ 151.99$ | $\$ 151.99$ | $\$ 146.38$ | $\$ 140.78$ | $\$ 107.18$ |
| Plan Rebate <br> Amount | $\$ 119.66$ | $\$ 111.45$ | $\$ 108.93$ | $\$ 104.91$ | $\$ 93.86$ | $\$ 71.46$ |

## Example for 2012

(Monroe, NY - 4 Year Transition County - Double Bonus County)

|  | 5 Star | 4.5 Star | 4 Star | 3.5 Star | 3 Star | $<3$ Star |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| County Rate | $\$ 830.63$ | $\$ 815.53$ | $\$ 815.53$ | $\$ 807.98$ | $\$ 800.43$ | $\$ 755.12$ |
| Plan Average Risk <br> Score | 1.2 | 1.2 | 1.2 | 1.2 | 1.2 | 1.2 |
| Benchmark | $\$ 996.76$ | $\$ 978.64$ | $\$ 978.63$ | $\$ 969.58$ | $\$ 960.52$ | $\$ 906.14$ |
| Example Plan Bid | $\$ 900.00$ | $\$ 900.00$ | $\$ 900.00$ | $\$ 900.00$ | $\$ 900.00$ | $\$ 900.00$ |
| Rebate <br> Percentage | $73.33 \%$ | $73.33 \%$ | $71.67 \%$ | $71.67 \%$ | $66.67 \%$ | $66.67 \%$ |
| Savings | $\$ 96.76$ | $\$ 78.64$ | $\$ 78.63$ | $\$ 69.58$ | $\$ 60.52$ | $\$ 6.14$ |
| Plan Rebate <br> Amount | $\$ 70.95$ | $\$ 57.67$ | $\$ 56.35$ | $\$ 49.87$ | $\$ 40.35$ | $\$ 4.09$ |

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Affordable Care Act Payment Changes

## Evaluation



## Please take a

 moment to complete the evaluation form for the Affordable Care Act Payment Changes module.Your Feedback is Important! Thank you!


## Purpose

This session will provide an understanding of the newly formatted Plan Payment Report (PPR), associated reports, payment sources, and define the consolidated payment reported on the PPR.

## Objectives

- Gain an understanding of the consolidated payment communicated on the PPR
- Identify the five tables included in the new structure on the PPR
- Determine the value and uses of the PPR Summary Section
- Explain the data sources of each table on the PPR
- Describe recent updates to Adjustment Reason Codes

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## PPR Overview

- Automated Plan Payment System (APPS) generates the PPR after final monthly payment calculated
- PPR displays summarized amounts wired to Plan accounts by Treasury Department
- PPR includes Parts A, B \& D amounts
- A New Summary Table added


## Monthly Plan Payment Process



## Consolidated Payment

The consolidated payment includes the following payment and adjustment amounts

- Capitated Payment
- Premiums
- Fees
- Special Adjustments


## Plan Payment Report Format



## PPR Table 1 - Capitated Payment

| Section Within Table | Description |
| :---: | :---: |
| Prospective Payments | - Provides base payment |
| Adjusted Payments: <br> - Prior months affecting A/B \& D payments <br> - Prior months affecting A/B payments <br> - Prior Months affecting D payments | - Provides adjustments to prior months affecting Parts A, B \& D payments <br> - Provides number of months or enrollees affected by payment <br> - Defines adjustment with Adjustment Reason Codes (ARCs) <br> - Summarized from MARx/MMR adjustment records |
| Coverage Gap Discounts | - Provides summary of prospective and adjusted CGD amounts included in the Part D payments in Table 1. These payments are based upon estimates using Bid data. Also reported on MMR on beneficiary level. |

## Prospective Payments



## Example

| ARC | PAYMENT TYPE | COUNT | PART A |
| :---: | :--- | :---: | :--- |
|  |  |  |  |
|  | PROSPECTIVE PART A PAYMENT | 30,013 | $13,992,935.06$ |
|  | PROSPECTIVE PART B PAYMENT | 30,012 |  |
|  | PROSPECTIVE PART D PAYMENT | 29.309 |  |
| $(01)$ | DEATH OF BENEFICIARY | 80 | $1-69,898.31$ |
| $(02)$ | RETROACTIVE ACCRETION | 527 | $229,997.69$ |
| $(03)$ | RETROACTIVE DELETION | 273 | $-151,632.43$ |
|  |  |  |  |
| What should the plan do regarding this negative adjustment? |  |  |  |

What should the plan do regarding this negative adjustment?
Consult the MMR to reconcile the amount.

## Changes Resulting in Adjustments

| CHANGE TO... | CHANGE DESCRIPTION |
| :--- | :--- |
| Enrollment | - Enrollment period changes |
|  | - Voluntary disenrollments |
| - Involuntary disenrollments |  |

## Adjustment Reason Codes (ARCs)

| ARC | PAYMENT TYPE |
| :--- | :--- |
| $(01)$ | DEATH OF BENEFICIARY |
| $(02)$ | RETROACTIVE ENROLLMENT (appears as accretion on PPR) |
| $(03)$ | RETROACTIVE DISENROLLMENT |
| $(06)$ | CORRECTION TO PART A ENTITLEMENT |
| $(07)$ | RETROACTIVE HOSPICE STATUS |
| $(08)$ | RETROACTIVE ESRD STATUS |
| $(09)$ | RETROACTIVE INSTITUTIONAL STATUS |
| $(10)$ | RETROACTIVE MEDICAID STATUS |
| $(11)$ | RETROACTIVE CHANGE TO STATE COUNTY CODE |
| $(12)$ | DATE OF DEATH CORRECTION |
| $(13)$ | DATE OF BIRTH CORRECTION |

## ARC Example 1

Plan Express is diligent in reconciling their monthly reports. Plan Express reviewed both the PPR and the MMR for ARCs and adjustment amounts for August 2010. Plan Express's PPR communicated a count of 535 members with a ARC of 03 (retroactive disenrollment). The dollars associated are reported on the PPR as (-)\$750,000 to Part D payment adjustment amount.

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## ARC Example 1 (coninuee)

To what members does the adjustment apply?

1. All enrolled as of August 2010
2. All Part D beneficiaries with retroactive disenrollment effective August 2010
3. All beneficiaries with retroactive disenrollment effective August 2010

## Adjustment Payment Calculation

Full<br>monthly<br>payment<br>based on<br>status<br>change


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## New Adjustment Reason Codes

| ARC | Adjustment Name |
| :--- | :--- |
| 44 | Retroactive Correction of <br> Previously Failed Payment |
| 50 | Adjustment Due to Beneficiary Merge |
| 94 | ARCs Uniquely Assigned to Identify <br> Payment Adjustments due to Cleanups |

## Coverage Gap Discount



Amount already included in amounts above.

## Example 2

Section 1 of the Plan Payment Report can best be reconciled by

1. Mapping the count to the payment amounts
2. Subtracting all adjustments from the final payment amounts
3. Drilling down to the beneficiary level to validate payment by using the MMR Settlement


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## Example 3

> Plan HealthyLife is reconciling the premium amounts reported on the PPR. Using the Premium Withhold Report (MPWR) to validate the premiums they find they cannot validate the amount. What are the source reports for information reported in Table 2?
> 1. MMR and MPWR
> 2. MMR and PPR
> 3. MMR, MPWR, and LIS/LEP

## PPR Table 3 - User Fees

| Plan-Level Adjustment Type | Description |
| :---: | :---: |
| Education User Fees | - Different rates by Plan type <br> - Applied first nine months of year <br> -Fee based on prospective payment <br> - Part C and D |
| Coordination of Benefits (COB) User Fees | -Rates <br> - Applied first nine months of year <br> - Enrollment count is base for calculation <br> - Part D |

## PPR Table 3 - User Fees



## PPR - User Fees

- CMS collects user fees January - September every year
- User Fee Table shows COB monthly user fee of \$0.13 per Part D member
- National Medicare Education Campaign (NMEC) User Fee
- Different rates based on plan type
- Rate for MA and MAPD is $0.047 \%$
- Rate for PDP is $0.05 \%$

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## Example 4

Plan Express reviews their PPR and Table 3 displays $\$ 3,100.50$ subject to Part A Education User Fee on their September 2011 PPR. What is the user fee amount that should be displayed on the report?

1. $\$ 1.46$
2. $\$ 14.57$
3. $\$ 403.07$

## PPR Table 4 - Special Adjustments (Contract-Level Adjustments)

- CMS advanced payments
- CMS offset of advanced payments
- CMS payments and offset
- Annual Part D reconciliation
- Temporary advances against system problems
- Settlements of past payments issued
- Coverage Gap offsets


## Special Adjustments Example



Question: Why did this Plan receive this adjustment?

## Special Adjustment Codes

- CGD - Invoice for Coverage Gap Discount
- CMP - Civil Monetary Penalty
- CST - Cost Plan Adjustment
- PTD - Annual Part D Reconciliation
- OTH - Other-Non specific adjustment group
- RSK - Risk Adjustment


## PPR Table 5 - Payment Summary



## PPR Table 5 - Payment Summary



## PPR Table 5 - Payment Summary



## PPR Data File Version



## Summary

- Gained an understanding of the consolidated payment communicated on the PPR
- Identified the five tables included in the new structure on the PPR
- Determined the value and uses of the PPR Summary Section
- Explained the data sources of each table on the PPR
- Described recent updates to Adjustment Reason Codes


## Evaluation



Please take a moment to complete the evaluation form for the Plan Payment Report module.

Your Feedback is Important! Thank you!


## Purpose

This module will describe the Premium Withholding process, the components of the Monthly Premium Withholding Report (MPWR) and how to use reports to reconcile Table 2 of the Plan Payment Report (PPR).

## Objectives

- Describe the premium withholding process
- Explain how the premium withhold amount is determined
- Describe how to reconcile Table 2 of the PPR using the MPWR and the Low Income Subsidy/Late Enrollment Penalty (LIS/LEP) Reports
- Introduce the Premium Withhold and Payment Portal


## Process Overview



## Premium Data Flow



## Reconciling MPWR with PPR

## MPWR

- Premium payment option
- Premium withhold start and end dates
- Premiums collected
- LEP collected
(Informational only - does not affect plan settlement)

PPR - Table 2 Premium Settlement

- Part C Premiums
- Part D Premiums
- LEP for Direct Bill beneficiaries
(Will affect payment)


# Mapping Premium Amount Fields 

| Field | MPWR | Field | PPR Data File |
| :--- | :--- | :--- | :--- | :--- |
| 15 | Part C Premiums <br> Collected | 23 | Part C Premium Withholding <br> Amount |
| 16 | Part D Premiums <br> Collected | 24 | Part D Premium Withholding <br> Amount |

The premium amounts reported on the MPWR are beneficiary-level and the PPR reports contract-level information.

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Premium Withhold Report

## Example

Jane Smith elected premium withhold option for deduction of Part C premiums in January 2011.
What is the average processing time for the premium withhold to be received and reported by CMS?

1. Following risk adjustment run
2. Two to three months
3. Next payment month

## MPWR Detailed Information

## Contract/Plan Level

 Information:- Plan's CMS contract number
- Specific Plan Benefit Package (PBP) identification number for each beneficiary
- Plan Segment identification number

Beneficiary Level Information:
-HIC number

- Surname
- First Initial
- Sex
- Date of Birth


## HIC Numbers

| Issued By | Digits | Letters | Other |
| :--- | :--- | :--- | :--- |
| Social Security <br> Administration | 9 digit Social <br> Security number | Beneficiary <br> Identification <br> Code (BIC) - At <br> least one letter <br> suffix in 10 <br> position | If there's an $11^{\text {th }}$ <br> position, it may <br> be either a letter <br> or number. |
| Railroad <br> Retirement <br> Board | Pre-1964: <br> 6 random digits <br> Post-1964: <br> 9 digit Social <br> Security number | Up to a 3 letter <br> prefix |  |

## Premium Payment Withhold Option Field

"Premium Payment Option" field displays the following descriptions:
-"SSA" - Withholding by SSA
-"RRB" - Withholding by RRB
(effective 2011)

## Reasons Why Premium Withhold Requests Not Accepted

- Retroactive withholding not allowed
- Premium too high
- No benefit check
- Insufficient funds



## Example

On December 15, 2010, Summer Health Plan requested a SSA premium withhold status for a beneficiary to begin January 1, 2011. What will the January 2011 MPWR communicate?

1. RRB
2. Direct Bill
3. SSA
4. Nothing, member will not appear

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Premium Withhold Report

## Premium Withholding Details and Rules

Once selected, premium withhold status remains in effect until either:

- CMS notifies the organization that the premium withhold request has rejected, failed, or changed to direct bill; or
- The member requests direct billing.


## Important Fields

| Field | Description |
| :--- | :--- |
| Premium Start Date | Date(s) premium period payment covers |
| Premium End Date | Ending period encompassing premium <br> collected for payment month |
| Part C Premiums Collected | Part C premium collected by SSA |
| Part D Premiums Collected | Part D premium collected by SSA |
| Part D Late Enrollment <br> Penalty (LEP) Collected | Reported separately-not included in <br> Part D Premium Collected Field |

## Example

## April 2011

## PPR - Table 2

| PAYMENT | CATEGORY | PART C | PART D | NET |
| :--- | :--- | ---: | :--- | ---: |
| PAYMENT |  |  |  |  |
| PART C | PREMIUM WITHHOLDING | 90.00 |  | 90.00 |
| PART D | PREMIUM WITHHOLDING |  | 100.00 | 100.00 |
| PART D | LOW INCOME PREMIUM SUBSIDY |  | 200.00 | 200.00 |
| PART D | LATE ENROLL PENALITES (DIRECT BILL) |  | -50.00 | -50.00 |
| TOTALS |  | 90.00 | 250.00 | 340.00 |

## Example (Continued)

Spring Health Plan has reviewed the PPR and is now reviewing the MPWR to validate the Part C premium amount collected.

The Part C Premiums Collected field reported the following positive amount:

- \$90 for the April 2011 MPWR

Is PPR reconciled? Yes

CMS
Premium Withhold Report
Premium Withhold Report

## Part D Late Enrollment Penalties

- LEP amount is based on number of uncovered months.
- LEP is incurred after coverage gap of 63 or more days in Part D coverage.
- Once an LEP is incurred, it will always be part of that beneficiary's premium.
- LIS beneficiaries will not be assessed an LEP premium.


## Example

Ms. Connie Verte is changing MA-PD Plans. Her previous plan assessed an LEP.

Question: Will she still be assessed an LEP at her new Plan?

## Low-Income Premium Subsidy

- Beneficiaries eligible for Low Income Premium Subsidy (LIPS)
- $25 \%$
- 50\%
- 75\%
- 100\%
- Subsidy paid to plans prospectively


## Example

Sunshine Health's Part D premium is $\$ 40$, which is less than the regional low income premium benchmark. Fifty beneficiaries are eligible for the $75 \%$ LIPS. What should the PPR display on Table 2 - Low Income Premium Subsidy Field?

1. $\$ 2,000$
2. $\$ 500$
3. $\$ 1,500$

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## Premium Refunds

- The MPWR will display refunds as negative amounts
- PPR will reduce the total premium by the negative amount
- Review the MPWR to monitor refunds of premium withhold
- SSA/RRB processes refunds


## Tracking and Reconciling

- Monthly Premium Withholding Report Data File (MPWR) - Monthly reconciliation file of premiums withheld, including Part C \& Part D premiums and any Part D LEPs
- Plan Payment Report (PPR) - Itemized list of final monthly payment to Plan


## LIS/LEP Report

- Beneficiary-level
- PWS reports premium information
- Low Income Subsidy Amount
- Low Income Premium Subsidy Percentage
- Late Enrollment Penalty for Direct Bill


## Reconciling PPR Using LIS/LEP Report

## LIS/LEP Report

- Field 17 (Low Income Subsidy Amount)
- Field 18 (Net Late Enrollment Penalty Amount-Direct Bill)
PPR Report - Table 2-Premium Settlement
- Field 25 (Low Income Subsidy)
- Field 26 (Late Enrollment Penalty)


## LIS/LEP Timing

- Premium Period Information
- Premium/Adjustment Start Date
- Premium/Adjustment End Date
- Number of Months
- Net Monthly Part D Basic Premium
- LIPS Percentage


## Example

Summer Health Plan reviews the May 2011 PPR, which displays the total LIS premium amount of $\$ 200$. The LIS/LEP reports $\$ 300$. What field on the LIS/LEP report should Summer Health Plan consult?

1. LIPS Percentage
2. Part D Premium Payment
3. Number of Months

## Premium Withhold and Payment Operations Web Portal



## Summary

- Described the premium withholding process
- Explained how the premium withhold amount is determined
- Described how to reconcile Table 2 of the PPR using the MPWR and the LIS/LEP Report
- Introduced the Premium Withhold and Payment Portal


## Evaluation



Please take a moment to complete the evaluation form for the Premium Withhold Report module.

## Your Feedback is Important! Thank you!



## Purpose

Examine the Monthly Membership Report (MMR) in order to reconcile and validate the capitated summary-level payment of the Plan Payment Report (PPR).

## Objectives

- Describe the versions of the MMR
- Identify the payment-related fields on the MMR that map to the PPR
- Explain the fields and functions of report
- Identify most recent enhancements to MMR
- Describe how to submit updates to the Electronic Correspondence Referral System (ECRS)


## Report Data Flow



## MMR Report Versions

| Report Name | Layout |
| :--- | :---: |
| Monthly Membership Detail Data File | Data File |
| Part C Monthly Membership Detail Report - Non-Drug <br> Report | Report |
| Part D Monthly Membership Detail Report - Drug <br> Report | Report |
| Monthly Membership Summary Report | Report |
| Monthly Membership Summary Data File | Data File |

## MMR Detail Report

- Beneficiary-level information on the report version:
- Basic beneficiary information
- Flags/indicators
- Payment and adjustments
- Plan-level information on PPR:
- Table 1-Capitated Payment
- Excludes Low Income Premium Subsidy Amount
- Table 2-Premium Settlement
- Includes Low Income Premium Subsidy Amount


## MMR Detail Non-Drug Sample



## MMR Detail Non-Drug Sample

(Continued)


## MMR Detail Drug Sample



## CMV5

Monthly Membership Report

# MMR Detail Drug Sample 

(Continued)


## Scenario 1

## A MA-PD may reconcile their consolidated PPR payment using what report(s)?

1. MMR-Non Drug
2. MMR-Drug
3. Neither
4. Both

CMIS
Monthly Membership Report

## Beneficiary Information

- Health Insurance Claim (HIC) Number
- Last Name, First Initial
- Gender
- Age Group
- Risk Adjustment Age Group (RAAG)
- Birth Date
- State/County Code


## Mapping the Beneficiary

PPR Snapshot


## Flags/Indicators

- Long Term Institutional (LTI) Flag
- End Stage Renal Disease (ESRD)
- Part D Risk Adjustment Factor Type
- Medicare as Secondary Payer (MSP)
- Hospice


## Long Term Institutional Flag (LTI)

- Minimum Data Set (MDS) reports LTI
- Ninety day stay to initiate
- Triggers set of different RxHCC coefficients
- LTI status trumps LIS (Low Income Subsidy) status when deciding which set of coefficients to use


## LTI Example

| Month of <br> MMR | Institutional <br> Flag | Low Income <br> Subsidy Flag | LTI Multiplier or Part <br> D RAFT Used to <br> Determine LTI |
| :---: | :---: | :---: | :---: |
| June <br> 2010 | "Y" | " $Y$ " | Multiplier |
| June <br> 2011 | "Y" | "Y" | Part D RAFT |

## Question:

Which is used to determine LTI status for payment calculation, the LTI multiplier or the Part D Risk Adjustment Factor Type Code?

## Scenario 2

## Beneficiary is a 75 year old-aged female in

 a Part D Plan flagged for LTI in February 2011. What factor is applied to the mid-year 2011 risk score?1. 1.309
2. 1.08
3. 0.215

CMIS
Monthly Membership Report

## RAFT - Part C

| RAFT Code | Description | RAFT Code | Description |
| :---: | :---: | :---: | :---: |
| C | Community | E2 | New Enrollee Post- <br> Graft II (ESRD) |
| C1 | Community Post- <br> Graft I (ESRD) | G1 | Graft I (ESRD) |
| C2 | Community Post- <br> Graft II (ESRD) | G2 | Graft II (ESRD) |
| D | Dialysis (ESRD) | I | Institutional |
| E | New Enrollee | I1 | Institutional Post- <br> Graft I (ESRD) |
| ED | New Enrollee <br> Dialysis (ESRD) | I2 | Institutional Post- <br> Graft II (ESRD) |
| E1 | New Enrollee Post- <br> Graft I (ESRD) | SE | New Enrollee <br> Chronic Care SNP |

## RAFT - Part D

| RAFT <br> Code | Description | RAFT |
| :--- | :--- | :--- | :--- |
| Code |  |  |$\quad$| Description |  |
| :--- | :--- |
| D1 | Community Non-Low <br> Income Continuing Enrollee |
| D6 | New Enrollee Community Low <br> Income Non-ESRD |
| D2 | Community Low Income <br> Continuing Enrollee |
| D7 | New Enrollee Community Low <br> Income ESRD |
| D3 | Institutional Continuing <br> Enrollee |
| D4 | New Enrollee Community <br> Non-Low Income Non-ESRD |
| D9 | New Enrollee Institutional Non- <br> ESRD |
| D5 | New Enrollee Community <br> Non-Low Income ESRD |
| Blank | Does not apply |

## ESRD Flag

- Updated in real time
- Trigger to check RAFT
- Automatic termination based on transplant or end of dialysis treatment


## ESRD Example

| Date of <br> MMR | ESRD <br> Flag | Default Payment | Next Model <br> Run | Mid-Year Payment <br> Adjustment Reported |
| :---: | :---: | :---: | :---: | :---: |
| February <br> $\mathbf{2 0 1 0}$ | "Y" | Default Payment <br> Calculated <br> Based on Factor <br> Type "ED" | March 2010 | July 2010 |

Question: When will the Plan receive the payment calculated by RAS?

## Medicare as Secondary Payer (MSP) Flag

- Prior to July 1, 2010, MSP field indicated 'Y=Aged/Disabled MSP' only
- As of July 1, 2010, field includes these values:
- 'Y=Aged/Disabled factor applicable to beneficiary'
- ' $\mathrm{N}=$ Aged/Disabled factor not applicable to beneficiary'
- Triggers the MSP reduction from payment
- Reduction included in Total Payment on MMR
- Excludes hospice enrollees


## Medicare as Secondary Payer (MSP) <br> Flag (Continued)

| MMR Field \# | Field Description |
| :--- | :--- |
| 16 | MSP Flag for Aged/Disabled |
| 36 | MSP Flag for ESRD |
| 82 | MSP Factor for Aged/Disabled or ESRD |
| $83 / 84$ | MSP Reductions for Part A and Part B |

## Updates to MSP Status

- Electronic Correspondence Referral System (ECRS) MSP inquiries
- Notifies the Coordination of Benefit Contractor (COBC) electronically
- ECRS User's Guide https://www.cms.gov/manuals/downloads/ msp105c05 att1.pdf


## MSP



When an MSP flag is present when manually calculating payment, reduce the total payment by the MSP reduction

## MSP Calculation Part B Payment

| Risk Adjuster Payment/Adjustment Amount |  | $\$ 427.00$ |
| :--- | :--- | ---: |
| Part B |  |  |
| MA Rebate for Part B Cost Sharing Reduction | + | $\$ 14.00$ |
| MA Rebate for Other Part B Mandatory | + | $\$ 6.50$ |
| $\quad$ Supplemental Benefit |  |  |
| MA Rebates for Part D Supplemental | + | $\$ 5.70$ |
| Benefits $\$ 352.70$  <br> MSP Reduction/Reduction Adjustment - $\$ 100.50$ |  |  |
| Amount | $=$ | $\$ 2$ |

## Payment Flag Hierarchy



## Hierarchy Example

| Flag | Hospice | ESRD | Medicaid | Institutional |
| :---: | :---: | :---: | :---: | :---: |
| Value <br> Populated | " $Y$ " | " $Y$ " | " $Y$ " | " $Y$ " |

Question: At what rate is the Plan paid?
Hospice

## Adjustment Reason Codes (ARCs)

| Code | Adjustment Reason |
| :---: | :--- |
| 25 | Part C Risk Adjustment Factor <br> Change/Recon |
| 26 | Mid-year Risk Adjustment Factor <br> Change |
| 37 | Part D Risk Adjustment Factor <br> Change |
| 41 | Part D Risk Adjustment Factor <br> Change (mid-year) |

## Scenario 3

A MA-PD plan reviews their drug MMR indicating a midyear payment adjustment for some of their beneficiaries.

What reason code will the Plan see on this MMR for these adjustments?

1. ARC 37
2. ARC 41
3. ARC 25

## Scenario 4

- When reconciling MMR, ABC Health Plan noticed beneficiary erroneously reported as deceased.
- CMS informed Health Plan that MARx is updated with date of death based on information from SSA.
- ABC Health Plan contacted beneficiary's representative and directed them to contact Social Security Administration to correct Date of Death for beneficiary.
- SSA processed change and CMS updated systems.

Question: What ARC will the Plan see reflected in the MMR?

## MMR Payment Data Fields

| Field Number | Field Name |
| :---: | :--- |
| 64 | Total Part A MA Payment |
| 65 | Total Part B MA Payment |
| 66 | Total MA Payment Amount |
| 77 | Total Part D Payment |

## Capitated Payments, Rebates, and Premiums

| Bid to Benchmark <br> Relationship | Payment |
| :---: | :---: |
| Bid > Benchmark | Payment reduced by premium |
| Bid = Benchmark | No rebate added or premium <br> subtracted from payment |
| Bid < Benchmark | Rebate added to payment |

## Scenario 5

MA Plan Sunny Day submitted a bid for $\$ 450$ to offer an MA-PD plan. The benchmark was $\$ 400$. What is the result of this bid?

1. A rebate of $\$ 50$
2. A premium of $\$ 50$
3. Neither a rebate or a premium

## Benchmark Example

| Plan Type | Bid - Benchmark Relationship |
| :--- | :--- |
| Rain MA-PD | Part A/B Bid < Benchmark |
| Snow MA-PD | Part A/B Bid > Benchmark |
| Storm MA Only | Part A/B Bid < Benchmark |
| Winter PACE Plan | Dual Eligible Beneficiary |
| Sunny Prescription Drug <br> Plan (PDP) |  |

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## Part D Coverage Gap Discount (CGD)

- Discount for each non-LIS enrollee in a Part D plan
- New Part D prospective payment component
- Adjustments to prospective CGD payments for changes in enrollment and LIS statuses


## Mapping MMR to PPR

| MMR Field <br> Number | Field Name | *PPR Field <br> Number | Field Name |
| :---: | :--- | :--- | :--- |
| 64 | Total Part A MA <br> Payment | 66 | Part A Payment <br> Amount |
| 65 | Total Part B MA <br> Payment | 67 | Part B Payment <br> Amount |
| 66 | Total MA Payment <br> Amount | $* *$ N/A | N/A |
| 77 | Total Part D Payment | 68 | Part D Payment <br> Amount |
| 86 | Part D Coverage Gap <br> Discount Amount | 17 | Coverage Gap Discount <br> Amount |

*Fields from Table 5-Summary of the PPR
**PPR does not sum the total Part A and B payments only the full capitated payments including Parts A, B, and D.

## Premium Settlement

- Table 2-Premium Settlement on PPR
- Reconciled using
- Monthly Premium Withhold Report
- Low Income Subsidy/Late Enrollment Penalty (LIS/LEP) Report
- MMR
- LIS Premium Subsidy
- Field 25 on PPR
- Field 35 on MMR


## MMR Summary Report



## MMR Enhancements

| Report | Change |
| :--- | :--- |
| MMR <br> Summary | Field Added: <br> - Total Low Income Premium Subsidy Amount <br> field |
| MMR Detail | The affected monthly Part A, B, and D payment <br> rates used in the payment calculations added <br> to the MMR Detail Data File |

## Summary

- Described the versions of the MMR
- Identified the payment-related fields on the MMR that map to the PPR
- Explained the fields and functions of report
- Identified most recent enhancements to MMR
- Described the submission of updates to the Electronic Correspondence Referral System (ECRS)

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## Evaluation



> Please take a moment to complete the evaluation form for the Monthly Membership Report module.

## Your Feedback is Important! Thank you!

